



# ***WARRANTY POLICY***

## DEMON HEAVY DUTY AXLE

“supersedes all previous warranty and return policy”

UNIT A STEELCASE ROAD EAST, MARKHAM, ON L3R 1G2 | PDISALES@PDINTL.CA  
TEL : 905 - 475 - 8383 | DEMONPOWERSPORTS.COM

“Supersedes All Previous Warranty and Return Policy”

## **Limited Warranty:**

DEMON POWERSPORTS warrants its Demon Axles to the original purchaser for (1) year from the date of purchase. CV Boots and clamps are EXCLUDED from this warranty. In all warranty cases, the purchaser must provide DEMON POWERSPORTS with proof of purchase and complete warranty claim form.

DEMON POWERSPORTS warranty is non-transferable.

DEMON POWERSPORTS warranty does not apply to failure resulting from misuse, negligence, accident, improper application, improper installation or alteration. DEMON POWERSPORTS warranty will be considered null and void for but not limited to the below conditions:

- ✦ Demon HD Axle was improperly installed, used or maintained.
- ✦ Demon HD Axle was installed on a non-specified vehicle application.
- ✦ Demon HD Axle has been disassembled or modified.
- ✦ Demon HD Axle and their components are damaged due to torn boots. Boot inspection should be a part of regular ATV/UTV maintenance done by the original purchaser.
- ✦ Demon HD Axle was damaged in a collision.
- ✦ Demon HD Axle was installed on any vehicle lifted or modified in any way which includes but not limited to tires, wheels, suspension components or performance enhancements to the engine other than OEM design.
- ✦ Demon HD Axle was installed on any vehicle used for racing.
- ✦ Demon HD Axle was installed on vehicles used for government or military use.

DEMON POWERSPORTS reserves the right to determine the validity of a warranty claim and to ship a replacement or credit back the original cost at Demon Powersports' discretion.

DEMON POWERSPORTS is not liable for any incidental or consequential damages as a result from the use of its products.

DEMON POWERSPORTS warranty does not cover the labor and materials that may be necessary to remove a broken unit or install a replacement unit.

The purchaser is responsible to inspect the quality of the product upon arrival. If the product is defective due to shipping or manufacturing, the customer should contact DEMON POWERSPORTS immediately and not attempt to install or use the product.

All terms and conditions are subject to change by DEMON POWERSPORTS without notice or approval.

## **For any claims or questions, please free to contact our warranty department**

**Email:** customersupport1@pdintl.ca or customersupport@pdintl.ca

**Toll Free:** (855) 373 4685

**Phone:** (905) 475-8383 ext. 111

**Fax:** (905) 475-8181

## **Warranty Claim Procedure & Return Policy:**

In order to file a claim the customer must email or fax DEMON POWERSPORTS a copy of the original receipt / invoice as proof of purchase and complete the DEMON POWERSPORTS warranty claim form in detail.

Demon HD Axles<sup>1</sup> are warrantied to the original purchaser for a period of 1 year from date of purchase. If the axle fails for any reason not resulting from misuse, negligence, accident, improper application, installation or alteration within 1 year from date of purchase, DEMON POWERSPORTS will ship a replacement free of charge. The replacement axle will be shipped out once warranty claim is accepted at Demon Powersports' discretion.

Demon HD-ET Axles<sup>2</sup> are warrantied to the original purchaser for a period of 1 year from date of purchase. If the axle fails for any reason not resulting from misuse, negligence, accident, improper application, installation or alteration within 75 days from date of purchase, DEMON POWERSPORTS will ship a replacement or credit back the original product cost at Demon Powersports' discretion. If the axle fails after 75 days but within the first year from the date of purchase, the purchaser must pay a flat fee of \$70.00USD for a replacement axle. The replacement axle will be shipped out once warranty claim is accepted at Demon Powersports' discretion.

If DEMON POWERSPORTS requires the axle for further inspection a case number will be provided. The purchaser must ship the axle back to DEMON POWERSPORTS. The case number does not imply a replacement or credit back of any broken/defective components, it only means that DEMON POWERSPORTS will inspect the broken/defective component and determine the reason for failure according to the claim provided by the purchaser. If claim is denied DEMON POWERSPORTS is not responsible for any charges incurred by the purchaser as a result.

The broken/defective components must be sent within 15 calendar days from the date of issuing the case number. The case number must be clearly displayed on the return box, otherwise the return may be refused. If product is not returned within 15 calendar days, the warranty claim will be denied.

## **DEMON POWERSPORTS Liability:**

DEMON POWERSPORTS liability is limited to the value of the part sold or furnished. If goods are defective DEMON POWERSPORTS has no other responsibility beyond the value of the defective unit.

1: HD Axles (part # in the format of PAXL-xxxxHD)

2: HD-ET Axles (part # in the format of PAXL-xxxxHD-xET)